

Delivery Address: 81 Carnarvon St SILVERWATER 2128 NSW
 Email: SERVICE@POWERHOUSEPC.COM.AU
 Phone No.: (02) 9648 6268
 Fax No.: (02) 9648 6269

Company Name: _____ Contact: _____ Email: _____

Delivery Address: _____ Phone: _____ Fax: _____

Purchase Date: _____

MODEL DESCRIPTION	SERIAL NUMBER	FAULT DESCRIPTION	INVOICE NUMBER	RA NUMBER	PICK UP SIGNATURE

WARRANTY TERMS & CONDITIONS

- All the material sent back must not be physically damaged or tampered with. Warranty is void otherwise.
- Customer is liable for safe and security packing of the items as we are not responsible for any loss or damage during transit.
- No shipment is accepted without an RA number or a completed RA form.
- Issue of an RA number is not an acceptance for credit, replacement or repairs.
- Units returned found not to be faulty will be subject to a minimum charge of \$ 33.00 as handling charge plus the shipping costs and are charged to the customer.
- DOA Claims must be accompanied with proof of purchase and be reported within 7 days from the date of our invoice.
- Purchase invoice from our company must be attached to the product returned.
- All items must have a clearly identified fault description. Failure to do so will result in delay in warranty process.

I HAVE READ AND UNDERSTOOD THE TERMS AND CONDITIONS AS SET OUT FOR RMA RETURNS WITH POWERHOUSE PC WORLD.

SIGNATURE _____ (MUST SIGN) PRINT NAME _____ DATE: ___/ ___/