

Powerhousepc

www.powerhousepc.com.au

Request for Return Authority Number

Credit return or Warranty Claim

Delivery Address: Unit 2 139-143 Beaconsfield Street SILVERWATER 2128
NSW Email: SERVICE@POWERHOUSEPC.COM.AU
Phone Number: (02) 9648 6268
Fax number: (02) 9648 6269

Company Name: _____ Contact Email: _____
Phone Number : _____

Product Model	Serial No.	Faulty Description	Invoice Number	RA NUMBER

WARRANTY TERMS & CONDITIONS

1. All the material sent back must not be physically damaged or tampered with. Warranty is void otherwise.
2. Customer is liable for safe and security packing of the items as we are not responsible for any loss or damage during transit.
3. No shipment is accepted without an RA number or a completed RA form.
4. Issue of an RA number is not an acceptance for credit, replacement or repairs.
5. Units returned found not to be faulty will be subject to a minimum charge of \$ 33.00 as handling charge plus the shipping costs and are charged to the customer.
6. DOA Claims must be accompanied with proof of purchase and be reported within 7 days from the date of our invoice.
7. Purchase invoice from our company must be attached to the product returned.
8. All items must have a clearly identified fault description. Failure to do so will result in delay in warranty process.

I HAVE READ AND UNDERSTOOD THE TERMS AND CONDITIONS AS SET OUT FOR RMA RETURNS WITH POWERHOUSE PC WORLD.

SIGNATURE _____ (MUST SIGN) PRINT NAME _____ DATE: ___/ ___

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